

Service Area Strategic Plan

Department of Social Services (765)

Service Area 32 of 33

Regulation of Adult and Child Welfare Facilities (765 561 01)**Description**

The Division of Licensing Programs (DOLP) regulates thirteen types of non-medical day and residential care settings for vulnerable children and adults, including adoption and foster care agencies. The Division's workload comprises child day care facilities (89%), adult care (9%) and child residential care (2%). Provided services include mandated inspections, investigations of complaints and allegations and provider/community education related to licensing processes.

Background Information**Mission Alignment and Authority**

- *Describe how this service supports the agency mission*

By enforcing regulatory requirements, we protect the safety, health and well-being of children and vulnerable adults in out-of-home care.

- *Describe the Statutory Authority of this Service*

The Code of Virginia (Title 63.2, Chapters 1, 17 and 18) plus other relevant titles per program.

Customers

Agency Customer Group	Customer	Customers served annually	Potential annual customers
Individuals, Children and Families (served unknown; potential unlimited)	Children and Families	279,087	287,460
	Children in Care in Faith-based Organizations (CCE)	71,024	73,155
Businesses (served unknown; potential unlimited)	Assisted Living Providers (potential unlimited)	629	0
Businesses (served unknown; potential unlimited)	Child Care Providers (potential unlimited)	10,300	0
Businesses (served unknown; potential unlimited)	Providers of Regulated Care	7,492	7,716
Individuals, Children and Families (served unknown; potential unlimited)	Vulnerable Adults (ADC, ALF)	36,312	37,401

Anticipated Changes To Agency Customer Base

Child day care programs will continue to grow as a support to parental employment and as parents and policy makers become increasingly attuned to the role of early education in children's later academic, social and economic success. Demand for adult care will continue to increase, driven by the aging of the general population, the demographic "baby-boom" surge, the continued shrinkage in the state mental hospital system, customer preference for non-institutional settings, continued efforts at health care cost reduction/avoidance, and an evolving medical technology that moves treatment from health care to non-medical settings. Child welfare/child care services are also increasing, particularly in residential placement and independent living. There is increased emphasis on reducing the length of foster care placement and promoting adoption services. Rising infertility rates are prompting an increase in regular, international and assisted conception adoptions. Because of costs and litigation concerns private contractors are specifically withdrawing from family day systems and voluntary registration programs.

Partners

Partner	Description
Academic and Professional Associations	
Community Action Agencies	
Consumer's Families and Consumer Advocacy Organizations	
Local Departments of Social Services	
Provider Associations	
State Agencies	
Statewide Alzheimer's Associations	
Virginia Geriatric Education Center (VGEC)	
Virginia Institute for Social Services Training Activities (VISSTA)	
Volunteer Organizations	

Products and Services

- *Factors Impacting the Products and/or Services:*

[Nothing entered]

- *Anticipated Changes to the Products and/or Services*

Workload demands have increased for DOLP inspectors responsible for regulating thirteen child and adult care programs. Inspections now require more time to complete as a reflection of the increasing biomedical/psychosocial acuties of residents in care. Inspectors' efficiency in meeting mandated inspections has also been adversely affected, and the number of family day homes seeking licensure or voluntary registration has increased.

- *Listing of Products and/or Services*
 - Support of organizations serving communities
 - Services to protect vulnerable adults
 - Services that promote sufficiency
 - Services to protect children

Finance

- *Financial Overview*

Funding for regulation of adult and child welfare facilities comes from general funds and non-general funds. The non-general funds come from various sources, primarily the Child Care Development Fund - Discretionary and Matching awards, and the Social Services Block Grant (SSBG).

- *Financial Breakdown*

	Fiscal Year 2009		Fiscal Year 2010	
	General Fund	Nongeneral Fund	General Fund	Nongeneral Fund
Base Budget	\$4,369,749	\$8,646,266	\$4,369,749	\$8,646,266
Change To Base	\$0	\$0	\$0	\$0
Service Area Total	\$4,369,749	\$8,646,266	\$4,369,749	\$8,646,266

Service Area Objectives

- Ensure facilities meet the operational standards for the safety of children and adults

Objective Measures

- Percent of mandated inspections conducted in children's facilities

Governor's Key:

No

Measure Type:

Outcome

Measure Frequency:

Annual

Frequency Comment: % of mandated inspections completed

Measure Baseline: 96% of mandated inspections of children's facilities were conducted in SFY 2005.

Measure Target: 100% of mandated inspections of children's facilities will be conducted by the end of SFY 2010.

Data Source and Calculation: DOLPHIN data updated and monthly calculations

- Percent of mandated inspections conducted in adult facilities

Governor's Key:

No

Measure Type:

Output

Measure Frequency:

Annual

Frequency Comment: % of mandated inspections completed in timely manner

Measure Baseline: 98% of mandated inspections of adult facilities were conducted in SFY 2005.

Measure Target: 100% of mandated inspections of adult facilities will be conducted by the end of SFY 2010.

Data Source and Calculation: DOLPHIN data updated and monthly calculations.